

# Warranty Summary

<b>BATHROOM ACCESSORIES</b>		
5 Years	10 Years	25 Years
<ul style="list-style-type: none"> <li>• Carlton</li> <li>• Centro</li> <li>• Elman</li> <li>• Zeto Nero</li> <li>• Kubix</li> <li>• Metivo</li> <li>• Studio 1 Noir</li> <li>• Toledo</li> <li>• Veloso</li> <li>• Euro Homeware</li> <li>• Zeto</li> </ul>	<ul style="list-style-type: none"> <li>• Callisto</li> <li>• Universal Coordinates Bath &amp; Shower</li> <li>• Universal Coordinates Stability Rails</li> <li>• Universal Coordinates Other</li> <li>• Forme</li> <li>• Loft</li> <li>• Pastels</li> <li>• Studio 1</li> <li>• Urbia+</li> <li>• Annex</li> </ul> <p>Baskets:</p> <ul style="list-style-type: none"> <li>• Brayden Baskets</li> <li>• Diva</li> </ul> <p>Towel Frames</p> <ul style="list-style-type: none"> <li>• Rombus, Qubis, Rondo, Quadra</li> </ul>	<ul style="list-style-type: none"> <li>• Genesis</li> </ul>

<b>TOWEL WARMERS</b>			
12 Months	3 Years	5 Years	10 Years
<ul style="list-style-type: none"> <li>• Timekeeper</li> <li>• Timekeeper Plus</li> </ul>	<ul style="list-style-type: none"> <li>• Euro Homeware</li> </ul>	<ul style="list-style-type: none"> <li>• Genesis Nero</li> <li>• Metivo</li> <li>• Premier</li> <li>• Studio 1 Noir</li> <li>• Tempo</li> </ul>	<ul style="list-style-type: none"> <li>• Artos</li> <li>• Callisto</li> <li>• Carlton</li> <li>• Genesis</li> <li>• Loft</li> <li>• Studio 1</li> </ul>
<p><b>2 Years</b></p> <ul style="list-style-type: none"> <li>• ESP Controller</li> </ul>			

## BATHROOMWARE (Toilets etc.) & CARE

12 Months	10 Years		
<ul style="list-style-type: none"> <li>• Valve</li> <li>• Seat</li> <li>• Seat Hinges</li> <li>• Flush buttons</li> </ul>	<ul style="list-style-type: none"> <li>• Heirloom Toilets &amp; Basins</li> </ul>		

## ASSISTED LIVING & CARE

5 Years			
<ul style="list-style-type: none"> <li>• Shower Seats</li> <li>• Grab Rails</li> <li>• Stability Rails</li> <li>• Utility Grab Rails</li> <li>• Décor Grab Rails</li> <li>• Grab Rail Accessories</li> </ul>			

### Explanatory Notes:

- Heirloom Warranties commence from date of purchase and must be supported by proof of purchase.
- Warranties cover defective materials and workmanship. Warranties do not cover claims caused or contributed to by incorrect installation, operation, or product care, nor do they cover consequential loss
- Product affected by accepted warranty claims will be repaired or replaced at Heirloom's option
- Heirloom reserves the right to alter design, materials, and specifications without prior notice
- All dimensions are subject to manufacturing tolerances and should be checked before installation
- Product quality and condition must be checked prior to installation

## Maintenance & Care

- Refer to maintenance and care instructions enclosed with product
- Chrome accessories: Chrome is a hardwearing surface suitable for normal use but should be cleaned periodically with warm soapy water (do not use harsh or ammoniated cleaners) and dried after cleaning
- Powder Coated accessories and Towel Warmers: Powder coat surfaces (usually white or black) are generally hardwearing and suitable for normal use but should be cleaned periodically with warm soapy water (do not use harsh or ammoniated cleaners) and dried after cleaning.
- Stainless Steel: Chrome is a hardwearing surface suitable for normal use but should be cleaned periodically with warm soapy water (do not use harsh or ammoniated cleaners) and dried after cleaning
- Chrome Towel Warmers: Chrome towel warmers are designed for continuous use. If not operated regularly the chrome surface may degrade. The surface should be kept free of dust and cleaned periodically with warm soapy water (do not use harsh or ammoniated cleaners) and dried after cleaning
- Do not use any additives in toilet cisterns as this may adversely affect working parts and seals
- For further information contact Heirloom on 0800 434 756 or [info@heirloom.co.nz](mailto:info@heirloom.co.nz)